

## ABSTRACT

A collating application for message display and management executes on a communication device. The communication device includes a plurality of message applications associated with various communication channels, each message application receiving and storing messages associated with one of the various communications channels. The collating application dynamically accesses messages stored by the plurality of message applications to retrieve messages that meet defined matching criteria. The collating application permits the user to select a listing of the heterogeneous retrieved messages in a single view on the communication device. Icons associated with the matching criteria are displayable and vary in accordance with the presence or absence of unread messages meeting the matching criteria.